

General Terms and Conditions of Xpats-Service, Relocation Agency.

§ 1 Scope

The following general terms and conditions apply in their current edition for all services of the Xpats-Service Relocation Agency, as defined in the contract between the Xpats-Service Relocation Agency and its client.

The General Terms and Conditions also apply to future business relations, even if they have not yet been expressly agreed.

The General Terms and Conditions apply to both consumers and entrepreneurs, unless differentiation is made in the respective paragraph. Consumers within the meaning of these General Terms and Conditions are natural persons who use the services of the Xpats Service Relocation Agency whose purpose cannot be attributed to either commercial or independent professional activity. "Trader" within the meaning of these General Terms and Conditions is a natural or legal person or a legal person acting as a trader or self-employed person in the provision of services at the Xpats-Service Relocation Agency.

Deviating regulations, in particular the general terms and conditions of the customers, apply only as long as the Xpats-Service has expressly agreed to them in writing.

§ 2 Contract conclusion

A contract between the Xpats Service Relocation Agency and the Customer shall be concluded in writing by acceptance of the Xpats Service Relocation Agency's offer.

§ 3 Subject matter of the contract

The object of the contract between the Xpats-Service Relocation Agency and its customer is the services listed in the respective contract offerings, as long as they have been accepted by the customer with an order confirmation. The Xpats Service Relocation Agency is entitled to act simultaneously for several customers.

§ 4 Representation power

By signing the contract, the client authorizes the Xpats-Service Relocation Agency to carry out all necessary and appropriate legal transactions on its behalf.

During the search for an apartment, the contract of a broker may have to be signed in the name and on behalf of the customer, which directly results in the customer having to pay a commission.

§ 5 Obligations of the contractual partners

The Client may only use the documents made available by the Xpats Service Relocation Agency in connection with the contract and, in particular, not pass them on to the competitors of Xpats-Service Relocation Agency.

The Customer will support the efforts of the Xpats Service Relocation Agency to perform the relevant service by providing them with all the information and details necessary to ensure efficient performance of the contract for both parties.

The Xpats Service Relocation Agency undertakes to use all data resulting from the Customer Information solely for the performance of the contract agreed upon.

The legal provisions on data protection must be observed.

At the Customer's request, the Xpats Service Relocation Agency shall inform the Customer of its activities at regular intervals.

§ 6 Remuneration and terms of payment

The Xpats service provides the customer with an invoice for the services rendered. It remains at the discretion of the Xpats-Service Relocation Agency whether they issue invoices for individual services or / and a final invoice at the end of the contract period. The amount is composed of the

remuneration agreed in the contract as well as the expenses incurred. All invoices of the Xpats-Service Relocation Agency are payable on receipt without deduction. The customer shall be in default at the latest if he has not paid the invoice within 30 days after the due date and has received an invoice or an equivalent list of payments; this applies only to a consumer, insofar as this has been emphasized in the invoice or in the payment directory. If the date on which an invoice or a list of payments is received is uncertain, the debtor who is not a consumer is in default at the latest 30 days after the due date and the receipt of the services. If the Xpats Service Relocation Agency incurs expenses during the execution of the services to be provided by them, these amounts shall be paid by the customer in addition to the agreed payment.

§ 7 Term of the Agreement, Termination

The contract term is governed by the contract concluded between the Xpats-Service Relocation Agency and the customer. Cancellation during the term of the contract is only possible in the case of an important reason. An important reason is that a contractual partner does not fulfill his contractual obligations and the reasonable deadline for the correction is missed.

If the contract is prematurely terminated for reasons beyond the responsibility of the Xpats-Service Relocation Agency, the customer must settle the contractually agreed remuneration in full.

In the event that the contract is terminated for reasons which are the responsibility of the Xpats Service Relocation Agency, the Customer shall pay only those services that the Xpats Service Relocation Agency has provided up to that point. If a remuneration package has been agreed, a remuneration package has been agreed, this must be paid.